

FAQ'S

Answers to Most Frequently Asked Questions About Prospect Place

Q. What kind of accommodations do you have?

a. We rent basically furnished or private room for single occupancy (one double room if available).

Q. Are there any openings available presently?

a. Availability varies from month to month. Those interested in moving to Prospect Place are advised to complete the waiting list process to ensure placement.

Q. What is included in the basic charge?

a. The basic room rate includes: 24 hour nursing staff, 3 daily meals, housekeeping, utilities, transportation to local appointment, doctor visits, trips to the library, etc. Factored into the monthly rate is some basic daily assistance with monitoring medication, dressing, etc.

Q. Can you tell me more about your food service?

a. The breakfast, noon and evening meals are in our central dining room. We have a chef/culinary supervisor that prepare flavorful and balanced meals.

Q. Can you accommodate residents with dietary restrictions?

a. We can cater to most peoples dietary needs in accordance with doctor's orders and a nutritional consultant. The kitchen staff prepare an individual plate that is then brought directly to the resident.

Q. Do you provide laundry service?

a. We do launder clothing, sheets and towels.

Q. Are there any other fees?

a. You are responsible for your own phone service, there is a cable TV cost of \$ 11.00/month; your air conditioner placement is \$90.00 per year; we provide each resident with phone including Emergency pendant.

Q. Can I have my own telephone?

a. Each room comes equipped with a telephone but you can also have an additional one if you choose.

Q. Is the facility air conditioned?

a. The common dining room has air conditioning as do several other common areas.

Q. What level of nursing care do you provide?

a. Comprehensive support services are provided 24 hours a day by Prospect Place Staff, including assistance with some personal dressing and bathing. Licensed nurses are on duty to monitor health indicators to minimize the impact of any health concerns. They may monitor and administer medications as well as order them from the pharmacy. They also make doctor appointment and provide transportation.

Q. Can you explain more about the transportation service?

a. We drive residents to local medical and dental appointments. Transportation to more distant locations can be arranged for a fee. There are trips to town for shopping, banking and other activities.

Q. Can I bring my own car to Prospect Place?

a. Yes. Residents may bring their own automobiles. We have parking areas for residents and visitors.

Q. Is there a beauty parlor on site?

a. Yes, there is. It is open twice a week. Each resident makes his/her own appointment with the hairdresser. This is paid by the resident.

Q. Once at Prospect Place, may I change rooms?

a. Yes, residents may be notified when there is a vacancy, if they have indicated a preference to move, and the kind of room.

Q. Is there an area for walking?

a. There is a garden path that passes in front of our building. Many residents take walks around this. We also have a walking group.

Q. How will I find a doctor if I am from out of town?

a. We can give you a list of doctors and dentists who are accepting new patients. Most of the doctors are associated with The Cheshire Medical Center.

Q. Is Prospect Place covered by Medicaid?

a. At the present time, we have not applied to be a Medicaid approved facility.

Q. Where do Prospect Place residents come from?

a. We have residents from the Monadnock Region as well as other parts of New England and the United States.

Q. Where can I find out more about Keene and the surrounding areas?

a. The greater Keene area is dominated geographically by Mt. Monadnock. It is primarily rural with an abundance of forested foothills. The region is dotted with classic small New England town, each with its own particular and defining history and development.

If you would like more information about this area, contact the Keene Chamber of Commerce. Their telephone number is 603-352-1303 they will be happy to assist you.

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